

## PRIVACY POLICY

The Imagination Factory Ltd ("We") are committed to protecting and respecting your privacy.

This policy and any other documents referred to on it sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting [www.imaginationfactory.co.uk](http://www.imaginationfactory.co.uk) you are accepting and consenting to the practices described in this policy.

For the purpose of the Data Protection Act 1998 (the **Act**), the data controller is The Imagination Factory Ltd of Power Road Studios, 114 Power Road, Chiswick, W4 5PY.

### INFORMATION WE MAY COLLECT FROM YOU

We may collect and process the following data about you:

- **INFORMATION YOU GIVE US.** You may give us information about you by filling in forms on our site [www.imaginationfactory.co.uk](http://www.imaginationfactory.co.uk) (our site) or by corresponding with us by phone, e-mail or otherwise. This includes information you provide when you register to use our site and when you report a problem with our site. The information you give us may include your name and e-mail address.
- **INFORMATION WE COLLECT FROM YOU.** With regard to each of your visits to our site we may automatically collect the following information:
  - Technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform;
  - Information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from our site (including date and time); products you viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page.
- **INFORMATION WE RECEIVE FROM OTHER SOURCES.** We may receive information about you if you use any of the other websites we operate or the other services we provide. In this case we will have informed you when we collected that data that it may be shared

internally and combined with data collected on this site. We are also working closely with third parties (including, for example, business partners, sub-contractors in technical, payment and delivery services, advertising networks, analytics providers, search information providers, credit reference agencies) and may receive information about you from them.

### **THIRD PARTY PROCESSORS**

Our carefully selected partners and service providers may process personal information about you on our behalf as described below:

### **DIGITAL MARKETING SERVICE PROVIDERS**

We periodically appoint digital marketing agents to conduct marketing activity on our behalf, such activity may result in the compliant processing of personal information.

### **OUR APPOINTED DATA PROCESSORS INCLUDE:**

Prospect Global Ltd (trading as Sopro) Reg. UK Co. 09648733.

You can contact Sopro and view their privacy policy here:

<http://sopro.io> Sopro is registered with the ICO Reg: ZA346877

The Data Protection Officer can be emailed at: [dpo@sopro.io](mailto:dpo@sopro.io)

## **COOKIES**

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

## **USES MADE OF THE INFORMATION**

We use information held about you in the following ways:

**INFORMATION YOU GIVE TO US.** We will use this information:

- To send you periodic newsletters about our work
- We will only contact you by electronic means (e-mail) with updates about our products in development and news about our company's projects which we feel would be of interest to you as a subscriber.
- To ensure that content from our site is presented in the most effective manner for you and for your computer.
- Information we collect about you. We do not collect information about you apart from your name and email address.

## DISCLOSURE OF YOUR INFORMATION

We may share your personal information with any member of our group, which means our subsidiaries, our ultimate holding company and its subsidiaries, as defined in section 1159 of the UK Companies Act 2006.

We may share your information with selected third parties including:

- Business partners, suppliers and sub-contractors for the performance of any contract we enter into with you.
- Advertisers and advertising networks that require the data to select and serve relevant adverts to you and others. We do not disclose information about identifiable individuals to our advertisers, but we may provide them with aggregate information about our users (for example, we may inform them that 500 people clicked on their advertisement on any given day)
- Analytics and search engine providers that assist us in the improvement and optimisation of our site.

We may disclose your personal information to third parties:

- In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets.
- If The Imagination Factory or substantially all of its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets.

## WHERE WE STORE YOUR PERSONAL DATA

All information you provide to us is stored on secure servers managed through our Office 365 licenses with Microsoft.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access. We maintain adequate insurance to cover a cyber crime event.

## YOUR RIGHTS

You have the right to ask us not to process your personal data for marketing purposes. We will usually inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by checking certain boxes on the forms we use to collect your data. You can also exercise the right at



any time by contacting us at [mark@imaginationfactory.co.uk](mailto:mark@imaginationfactory.co.uk) or the registered business address.

Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

## **ACCESS TO INFORMATION**

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

## **CHANGES TO OUR PRIVACY POLICY**

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to our privacy policy.

## **CONTACT**

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to [mark@imaginationfactory.co.uk](mailto:mark@imaginationfactory.co.uk) or the registered business address.